

Interactive Voice Response

In an ongoing effort to improve the quality of service that Maricopa County Planning and Development Department provides to its customers, we have enhanced our Interactive Voice Response System (IVR) for your benefit.

The IVR is an automated telephone response system that schedules and retrieves information through caller input.

The following is a step-by-step outline of how this process works:

First you will need your permit tracking number.

****Cut off time for next day scheduling is**

2:30pm. Any calls to schedule inspections after this time will be scheduled two days out.

Call: (602) 506-3692

Choose option: 1 - English 2 – Spanish

Menu options: Press number of option

- 1 - To schedule a new inspection
- 2 - To cancel an existing inspection
- 3 - To obtain inspection results
- 4 - To make a payment via credit card
- 5 - To obtain general information
- 9 - To repeat this menu

Scheduling a new Inspection:

Enter permit tracking number followed by the “#” sign.

Listen for playback

If this is correct, Press 1

If incorrect, Press 2 and re-enter permit tracking number

Inspection Codes:

If you know the inspection code, Press 1

If you do not know the inspection code, Press 2

INSPECTION CODE - TYPES

RESIDENTIAL & COMMERCIAL

Drainage Site Inspection 92

FOUNDATION

Footing / Setback 105

Stem 110 *

Mono Footing 120

Thicken Slab 130

Fireplace 140

Fence 150

Drainage Finished Floor Elevation 155 *

* Inspections 110 & 155 need to be scheduled together and performed together.

UNDERFLOOR

Soil 205

Copper 210

Water Service 220

Septic / Sewer 230

Electrical Conduit 240

R/A Duct 250

Finish Floor Height 255

TOP OUT

Rough Electrical 310

Temp Construction Power 320

Rough Plumbing 330

Rough Mechanical 340

Framing 350

Noise Reduction 355

Safety Glazing 360

Roof Sheathing 370

Fire Sprinklers 380

MASONRY

Grout - Wall 410

Grout - Fireplace 420

Grout - Bond Beam 430

WALLS

Floor Nail 505

Frame - Drywall 510

KIVA 515

Frame - External Wall 520

Drainage in Progress Inspect 801

Finals - See “Final” Options

MOBILE HOME / FACTORY BUILT

Setback / Orient 610

Foundation / Piers 620

Electrical 630

Sewer 640

Water 650

Gas 660

Awning / AC 670

Skirting 680

Sticker 690

Finals - See “Final” Options

POOL

Pool / Spa - Pre-Gunite 710

Pool / Spa - Electrical 720

Pool / Spa - Pre-Plaster 730

Pool / Spa - Gas Line heater 740

Pool / Spa - Barrier 750

Pool Plumbing 760

Finals - See “Final” Options

FENCE

Foundation - Fence 150

Drainage in Progress Inspect 801

Fence 828

Finals - See “Final” Options

GRADING

Subdivision Pre-Construction	8001
Subdivision Pre-Final	8011
Subdivision Final Inspection	8021
Subdivision 10% Final	8031
Utility Inspection	8041
Other\Misc. Permit Inspection	8051
Non-Permit Inspection	8061
Traffic Control Inspection	8071
Public Project Inspection	8081
Drainage in progress Inspect	801

Finals - See "Final" Options

MISCELLANEOUS

Drainage in progress Inspect	801
Temp Job Trailer / Office	802
Hipot Test	808
Ground Fault Test	810
Construction Power	812
Building Skylight	814
Building Other	816
Plumbing – Gas Meter	818
Plumbing – Repair Gas Line	820
Plumbing – Sewer/Water Repair	822
Plumbing – Bubblers	824
Plumbing – Other	826
Well Tank	830
Mechanical – A\C	832
Mechanical – Other	834
Electrical - Meter	836
Electrical – Upgrade	838
Electrical - Other	840
Miscellaneous Final	844

Finals - See "Final" Options

FINAL

Final	900
Building	905
Electrical	910
Plumbing	915
Mechanical	920
Fence	925
Sprinklers	930
Manf/FB	940
Pool	950
Other	960
Drainage	970

I V R

Information Phone Numbers

PLANNING & DEVELOPMENT DEPARTMENT
GENERAL INFORMATION: (602) 506-3301

BUILDING CODE INFORMATION: (602) 506-7147

CODE ENFORCEMENT: (602) 506-3694

INSPECTION INFORMATION: (602) 506-3695

Maricopa County Planning and Development Department

**411 N. Central Ave
Suite 300
Phoenix, AZ 85004**

Phone: (602) 506-3301

Fax: (602) 506-3601

Office Hours: Monday-Friday 8:00am to 5:00pm

Webpage: <http://www.maricopa.gov/planning>



INTERACTIVE VOICE RESPONSE SYSTEM

Maricopa County Planning and Development Department

Do You Need to:

Schedule an Inspection,

Cancel an Inspection,

Obtain Inspection Results or

Make a payment (via a credit card)?

Then the IVR System is for you!

Tel: (602) 506-3692
